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Thank you for the opportunity to be of service to you in the cleaning of your carpets/upholstery. Listed below are several suggested procedures for you to follow for your convenience and safety.

- ❖ **Take care when stepping from a damp carpet onto a hard surface i.e. Kitchen or bathroom. The moisture picked up on your slippers can make them VERY SLIPPERY**
- ❖ Drying times can vary greatly depending on different factors i.e. fibre content, pile density, degree of soiling, method of cleaning, room temperature, humidity and air circulation.
- ❖ To speed up the drying time leave open internal doors and windows (weather permitting).
- ❖ Keep room warm during the winter months by using the heating system.
- ❖ Foil protectors should not be removed from beneath furniture until you are sure that the carpet is absolutely dry. If they are removed whilst the carpet is still damp, wood staining from furniture legs or rust from the metal studs may transfer onto the carpet leaving permanent stains.
- ❖ Do not walk on the damp carpet in outdoor shoes, the dirt will transfer on to the carpet fibres.
- ❖ Do not wear coloured socks or slippers whilst the carpet is still damp. The dyes from your socks or slippers may transfer to the carpet leaving permanent stains.
- ❖ Do not place cushions from the suite against radiators to dry them. This will cause permanent pressure marks.
- ❖ Some upholstery tags, labels and linings contain loose dyes. Care must be taken when replacing damp freshly cleaned cushions on to the frame.

We hope you enjoy your freshly cleaned carpets/upholstery. Thank you for your custom and we look forward to being of service to you again.

